

CASE STUDIES IN BEHAVIORAL ASSESSMENT AND INTERVENTION

CSSO ANNUAL CONFERENCE
March 26, 2019

Kate Mueller, Ed.D.
Vice President of Student Services
Coastline College

What to expect in the next hour

- the purpose of BAT
- why report to BAT
- what to report to BAT
- case studies



DIFFERENTIATING

Differentiating who handles ...

Student Conduct / Dean of Students



Public Safety



Behavioral Assessment Team

✧ It's all about context ✧

Classroom Management

- He is staring at me while I lecture.

Classroom Management

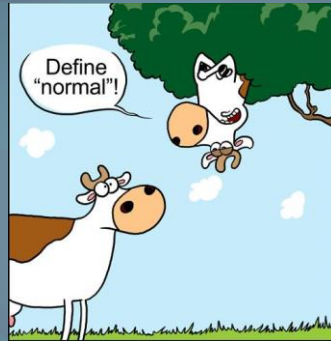
- He is staring at me while I lecture.
- She is criticizing my teaching and challenging my syllabus.

Classroom Management

- He is staring at me while I lecture.
- She is criticizing my teaching and challenging my syllabus.
- I keep warning the student that they need to put their phone away.

Classroom Management

- He is staring at me while I lecture.
- She is criticizing my teaching and challenging my syllabus.
- I keep warning the student that they need to put their phone away.
- The student continues to come in late and it is disruptive to my teaching.



Student Conduct / Dean of Students

Examples:

- Academic Misconduct
- Financial Aid Fraud
- While visiting an office, the students yells: "This is bullsh**!"
- A student in the classroom repeatedly interrupts, in spite of faculty intervention.

Public Safety

Examples:

- Vandalism
- Multiple reports of cars being disabled.
- A student fires off a flare gun, asking his friend “I wonder how this works.” The flare gun goes off, burning a large hole in the new synthetic turf. And the soccer team is practicing on the next field over.

NOTE: these cases will end up with the Dean of Students once addressed by Public Safety.

Behavioral Assessment Team

Examples:

- Angry student in an office says “I’m going to take you all hostage, and I’m not kidding.”
- A student stands within inches of an employee, and while raising his voice, repeatedly punches one hand into the palm of the other hand. Student will not calm down, or leave.
- I’m f***ing coming back and blowing this place up.

Why Teams?

“Threat assessment teams ‘are the single best tool we have’ to identify people who may pose a risk and to intervene if necessary.”

Inside Higher Education

Article: “Assessing the Threat” by Scott Jaschik (02.15.10)

<http://www.insidehighered.com/news/2010/02/15/threat>



Snap!

Know this ...

It has been shown “that people don’t just ‘snap.’ There is a process as observable, and often as predictable, as water coming to a boil.”

Unfortunately, “obvious warnings are frequently ignored.”

~ Gavin De Becker, p. 150

Team Membership

Coastline’s *core* team:

- Director, Public Safety and Emergency Management
- Dean of Students
- Director of Equity and Title IX
- Mental Health Counselor (Fall 2018)

Team Membership

Coastline's extended team:

- DSPS
- EOPS/CARE/CalWORKs/NextUp
- Veterans Resource Center
- International
- Academic Deans
- Student Life
- Human Resources
- DL/Incarcerated
- Site Facilitators
- VPSS

Community Partners



CASE STUDIES

Remember ...

CONTEXT





Case Studies will be shared
during the presentation.

Because her District's Legal Counsel asks that
the presenter not disseminate the case studies
either in electronic or print documents.

THANK YOU

kmueller@coastline.edu
714.241.6208