FACILITATED MEETING TO DISCUSS COVID-19 AND STUDENT SERVICES SUPPORT FOR ALL STUDENTS

Monday, March 16, 2020

4:00-5:00

Dr. Cynthia Olivo

President

QUESTIONS

Due to the many questions everyone will have, we ask that you type your questions so we can compile them and work with the Chancellor's Office on responses.

Thank you

AGENDA

1. Discuss updates on Policy Waivers from the CCCCO and how it helps our operations—for example. Teresita from Santa Monica asked for the following:

*Title 5 58509. Authority of Chancellor to Waive Provisions to Accommodate Students Impacted by Extraordinary Conditions (refund and no W)
*AB19 (no loss of eligibility for dropping below 12 units)
*Department of Ed to expand their waiver for college closure to those who drop because they can't do remote learning (not pay back funds & work study payment even if they can't work)

AGENDA

2. Share Ideas from the field on how to respond to Access to Technology for Students & Employees:

- Hardware

- Software

- WiFi

- Remote learning tools (screencast for how to use Canvas)

AGENDA

3. Share Ideas from the field on how to respond to Counseling needs of Students:

- Cranium Café

- Zoom Canvas

- Phone

- Email

AGENDA

4.	Share Ideas from the Field on how to respond to Basic Needs for Students:

- Medical

- Food

- Housing

- Mental Health

- Counseling

- Emergency Aid

AGENDA

5. Share Ideas from the Field on how to preserve engagement in remote learning environments & social support through Student Clubs/Cohort Programs:

- Google Hangouts

- Social Media

- Zoom

- SmartThinking Online Tutoring

- Kahn Academy

AGENDA

6. Share Ideas from the field on how to preserve Transfer for Fall 2020:

- Transfer YouTube Channel w/ Topics such as:
    - "What to do if I receive a Notice of Deny?"
    - "What to do if I am Admitted?"
    - "What to do if I owe an Enrollment Deposit?"
    - "How to send my FAFSA data to my new university"

AGENDA

7. Discuss how to maintain Financial Aid Continuity

8. Share Ideas from the field on how to support Disabled Students with remote services

9. Discuss how to support International Student USCIS flexibility

10. Other