



Chief Student Services Officers Association

[A Message From the President \(May 15, 2020\)](#)

The CSSO 2020 State Student Services Conference is Going Virtual

Save the Dates: September 8-10, 2020

(same dates as the rescheduled conference; times and schedule details to be released soon)

As we all grapple with the continuous unfolding impacts of this pandemic-we wanted to reach out and inform you of our plans for the Statewide CSSO Conference.

For the health, safety and well-being of our members, presenters, sponsors, exhibitors and others, the CSSO 2020 Executive Board has recently made the decision to cancel our 2020 in-person conference in Los Angeles, CA. Though not any easy one, it was the right decision under our current circumstances. We will certainly miss seeing, learning and networking with you in person. However—have no doubt, we WILL still have a CSSO 2020 Statewide Student Services Conference in a virtual format and... in addition to amazing content, with our extraordinary lineup of keynotes-we are working on some exciting and special features that will make this an event you don't want to miss.

MeetingWise LLC staff and our executive board volunteer planning team have already begun actively working through the details to create a meaningful and relevant virtual program including a virtual space to bring our community together to share ideas to respond to the issues this pandemic has surfaced, for our important networking and much more. Additionally, a virtual event opens up opportunities for those who may not have been able to participate otherwise. You won't want to miss this special event so, if you haven't done so already, mark your calendars now! We will begin to announce details in the coming weeks.

If you are already registered for the conference, there is nothing you need to do to transition your registration (whether it be pre-conference, conference or both). In fact, we're going to offer all registrants an enhancement of an additional registrant at no extra cost—making it a 2 for 1 opportunity. Details on how to register your second representative will be shared soon.

We hope you will plan to join us for our CSSO 2020 Statewide Student Services Conference where, in addition to focusing on the timely topics of today, we will continue to focus on Making the Promise a Clear Reality: The Relentless Pursuit of Student Equity & Success.

Best regards,

Cynthia

Dr. Cynthia Olivo
President, Chief Student Services Officer Association
Assistant Sup/VP, Student Services
Pasadena City College