

Please take a couple of minutes to respond to the anonymous survey below:

Go to
Menti.com
and use the
code **62 84 81**

HELLO



Your Student

- Write the name of the student you were thinking of on your paper cut out
- Keep that student in mind during your exchange today

Think Tank

A Space to Share, Learn and build collective
knowledge

September 23, 2019

Sacramento, CA

Goals and outcomes for today

- How CLP supports a Think Tank
- Highlights of past Think Tanks
- Let's Think and Discuss: A shortened version of a think tank

About Career Ladders Project

We promote equity-minded community college redesign.

We collaborate with colleges and their partners to discover, develop, and disseminate effective practices. Our policy work, research, and direct efforts with colleges lead to system change — and enable more students to attain certificates, degrees, transfers, and career advancement.



www.careerladdersproject.org

CLP leads Think Tanks to:

- Learn about what's happening now
- Surface key questions and tensions
- Understand the stuck points
- Document emerging practices
- Discuss promising ideas
- Support the college's work to move forward

Inaugural CLP Student Services Think Tank

- March 2019
- Student services leaders identified six key challenges in integrating student supports and instruction
- CLP is working on a design guide for reimagining counseling and student services

Design Guide Components

- Clarifying the what and why
- Redesigning student onboarding
- Designing the first-year experience
- Reimagining counseling structures and practice
- Integrating career exploration, from onboarding to completion
- Building student support systems for second year through completion

Second Student Supports Think Tank

Leaders convened again in August to dig further into three questions:

- a. What makes technology integration successful?
- b. What are innovative approaches to integrating educational advising models so they complement counseling?
- c. How can we reimagine our resources to support college redesign grounded in equity?

Topics emerging from second Think Tank

- Having a North Star (setting clear goals)
- Political and systemic structures
- Deeper dives on completion teams
- Increasing students' contact with counseling
- Clarifying goals
- Case management approach to student services
- Tying funding to efforts and goals instead of positions or programs
- Technology as a tool for connection (with students and among students)
- Student-centered practice
- Technology integration
- Reimagining resources to support college redesign grounded in equity
- Integrating educational advising models so they complement counseling

Discussion Prompts

Reflect on your topic, and then consider:

- What makes this one of the most pressing issues in reimagining counseling and student services?
- Where are colleges getting stuck with this issue?
- What are some promising practices and solutions?

Share Out:

Please share one highlight of your conversation

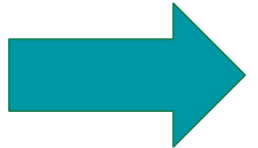
Your Thoughts

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*Thank
You*